



VISA CLERK

The U.S. Consulate General in Sydney is seeking an individual for the position of Visa Clerk in the Consular section.

Salary: A\$57,421 p.a. + superannuation benefits
Hours: 40hrs/week, Monday to Friday.

All applicants must address the selection criteria detailed below with specific and comprehensive information supporting each item.

1. Completion of secondary school (Year 12) is required.
2. Two years experience in an administrative field or the public sector, including experience working with the public, is required.
3. Level 4 (Fluent) written and spoken English is required. This will be tested.
4. The ability to exercise tact and good judgment when dealing with the public are required.
5. Must have the ability to work under continuous pressure, and to work in close cooperation with other Visa Unit employees.
6. Demonstrated word processing skills and the ability to type 25 wpm are required. This will be tested.

For further information and the selection criteria please refer to the [duties and responsibilities statement](#).

Forward letter, response to the selection criteria, and resume to the Regional Human Resources Office, American Embassy, Moonah Place, Yarralumla, ACT 2600 or via email to: usaembrhro@state.gov by C.O.B **NOVEMBER 22, 2011**.

Hand delivered applications cannot be accepted. Offers of employment are subject to medical and security clearances.

Note: Only short listed applicants will be contacted regarding the next phase of the selection process. To those applicants not short listed, we extend our appreciation for considering the US Government as a potential employer.

The U.S. Government is an Equal Opportunity Employer and maintains a drug free work environment.

POSITION TITLE: VISA CLERK

**POSITION GRADE LE- 6
(STARTING SALARY A
\$57,421P.A.)**

DUTIES AND RESPONSIBILITIES

Basic Function of the Position

Performs the full range of tasks necessary to process nonimmigrant and immigrant visa cases, including data entry, photo-capture, and visa printing. Drafts security advisory opinion cables and waiver requests.

Major Duties and Responsibilities

- Reviews all NIV and IV applications for completeness and accuracy, whether received in person from the applicant or by mail. Makes initial assessment of the qualifications of each applicant, recognizing applicants who are specifically barred by the Immigration and Nationality Act, who require special clearances, who do not need a visa, who must pay a fee for a visa, or who have not established entitlement to a particular category of visa. Flags any particular aspects by the appropriate means. Pre-checks IV and NIV petition-based cases for completeness and accuracy in preparation for the final visa interview, and prepares IV packages.
- Drafts requests for waivers of ineligibility, requests for Security Advisory Opinions, and other visa correspondence as appropriate
- Operates NIV and IV visa printing equipment, processing visas as designated on the application form following proper adjudication and approval by a consular officer in accordance with U.S. laws and regulations; includes annotations to visas when authorized, is responsible for the maintenance of all visa printing and processing equipment.
- Provides accurate information to the general public regarding the application process and a wide range of other NIV and IV-related matters. Recognizes and refers difficult or misdirected queries to appropriate staff members.
- Other duties as required by the supervisor of the Visa Unit, including cross-training and emergency assistance in the ACS unit, and fraud prevention.

Selection Criteria

All applicants **must** address each selection criterion detailed below with specific and comprehensive information supporting each item.

1. Completion of secondary school (Year 12) is required.
2. Two years experience in an administrative field or the public sector, including experience working with the public, is required.
3. Level 4 (Fluent) written and spoken English is required. This will be tested.
4. The ability to exercise tact and good judgment when dealing with the public are required.
5. Must have the ability to work under continuous pressure, and to work in close cooperation with other Visa Unit employees.
6. Demonstrated word processing skills and the ability to type 25 wpm are required. This will be tested.

NOTE: ALL ORDINARILY RESIDENT APPLICANTS MUST HAVE THE REQUIRED UNRESTRICTED WORK AND/OR RESIDENCY PERMITS WITH 12 MONTHS VALIDITY TO BE ELIGIBLE FOR CONSIDERATION.

SELECTION PROCESS

When fully qualified, US Citizen Eligible Family Members (USEFMs) and US Veterans are given preference. Therefore, it is essential that the candidate specifically address the required qualifications above in the application.

ADDITIONAL SELECTION CRITERIA

1. Management will consider nepotism/conflict of interest, budget, and residency status in determining successful candidacy.
2. Current employees serving a probationary period are not eligible to apply.
3. Current Ordinarily Resident employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply.
4. Currently employed US Citizen EFMs who hold a Family Member Appointment (FMA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment.

5. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment unless currently hired into a position with a When Actually Employed (WAE) work schedule.

6. The candidate must be able to obtain and hold a Sensitive But Unclassified security clearance.

TO APPLY

Interested applicants for this position must submit the following for consideration of the application:

Universal Application for Employment as a Locally Employed Staff or Family Member (DS-174); or

A current resume or curriculum vitae that provides the same information found on the UAE (see Appendix below); or

A combination of both; i.e. Sections 1 -24 of the UAE along with a listing of the applicant's work experience attached as a separate sheet; plus

Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. Candidates who claim conditional U.S. Veterans preference must submit documentation confirming eligibility for a conditional preference in hiring with their application

Any other documentation (e.g., essays, certificates, awards) that addresses the qualification requirements of the position as listed above.

SUBMIT APPLICATION TO

Regional Human Resources Office
American Embassy
Moonah Place
YARRALUMLA ACT 2600

or via email to: usaembrhro@state.gov

THE DEADLINE FOR APPLICATIONS IS C.O.B NOVEMBER 22, 2011

The U.S. Mission in Australia provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation.

The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

US Mission Australia maintains a drug free work environment.

APPENDIX

If an applicant is submitting a resume or curriculum vitae, s/he must provide the following information equal to what is found on the UAE.

Failure to do so will result in an incomplete application.

- A. Position Title
- B. Position Grade
- C. Vacancy Announcement Number (if known)
- D. Dates Available for Work
- E. First, Middle, & Last Names as well as any other names used
- F. Current Address, Day, Evening, and Cell phone numbers
- G. U.S. Citizenship Status (Yes or No) & status of permanent U.S. Resident (Yes or No; if yes, provide number)
- H. U.S. Social Security Number and/or Identification Number
- I. Eligibility to work in the country (Yes or No)
- J. Special Accommodations the Mission needs to provide
- K. If applying for position that includes driving a U.S. Government vehicle, provide Driver's License Class / Type
- L. Days available to work
- M. List any relatives or members of your household that work for the U.S. Government (include their Name, Relationship, & Agency, Position, Location)
- N. U.S. Eligible Family Member and Veterans Hiring Preference
- O. Education
- P. License, Skills, Training, Membership, & Recognition
- Q. Language Skills
- R. Work Experience
- S. References